

NEW RESIDENT GUIDE

Welcome to Rosemount

On behalf of your new neighbors, the community, and the Rosemount City Council, welcome to Rosemount – a suburb rich with history.

Rosemount is a growing city of 23,000 people, with wonderful neighborhoods, parks, and trails, set in a scenic environment of rolling hills, wooded areas, lakes, and ponds. Much of the city is rich farmland, including 3,000 acres of the University of Minnesota's UMore Park along our southern border. Our eastern border consists of wooded bluffs embracing the Mississippi River.

Nineteenth-century settlers brought with them the strong Irish heritage that is intertwined in many areas of our community. The Rosemount High School teams are the "Irish" and the shamrock is featured in the Rosemount City logo and flag. You will also see the Irish theme interwoven in our Leprechaun Days celebration each summer.

This booklet is designed to provide you with the information you need for everyday activities. We hope that you find Rosemount a great place to raise a family, make new friends, and enjoy life.

We welcome you to our city and hope you will join our "spirit of pride and progress."

-Mayor Bill Droste

Rosemount City Council



Council members Jeff Weisensel, Heidi Freske, Mayor Bill Droste, Council members Paul Essler and Tammy Block

Checklist for new residents

- ✓ Homestead credit filing: Call the Dakota County Assessing Services Office at 651-438-4200 or visit www.dakotacounty.us
- ✓ Sign up for City water/sewer billing, other utilities: See page 3 for more information
- ✓ Register to vote: See page 13 for more information

Phone list

Police, Fire and/or Emergency Medical Response (emergencies and non-emergencies) 9-1-1

Rosemount City Hall **651-423-4411**

Police administration 651-423-4491

Water utility emergencies (including sewer backups)

During business hours: 651-322-2022

After hours: **651-322-2323**

Rosemount Parks and Recreation/Community Center 651-322-6000

Parks info line 651-322-6020

City Hall

2875 145th Street West Rosemount, MN 55068-4997

Mapl

Most departments are open weekdays, 8 a.m. to 4:30 p.m.

City facilities

- Community Center and Parks and Recreation Department (13885 South Robert Trail) [Map]
- Fire Station No. 1 (14700 Shannon Parkway) [Map]
- Fire Station No. 2 (2047 Connemara Trail West) [Map]
- Steeple Center (14375 South Robert Trail) [Map]

Building regulations

Your Home The City Council has established minimum standards for property maintenance, outdoor storage, vehicle and RV parking and storage, and other outdoor property uses and activities that may affect property values or neighborhood quality of life. Handouts itemizing the specific regulations are enclosed in the new-resident information packet. Questions about ordinance enforcement or possible code violations should be directed to Code Enforcement at 651-322-2024.

> Zoning information such as property zoning, required setbacks, legal descriptions, and permitted uses is available from Planning and Zoning. Please call 651-322-2051 to obtain information.

service

Water and sewer The City provides water and sewer service throughout the residential portion of the community. New accounts should be set up through the Rosemount Public Works Department at 651-322-2022.

> Bills are issued four times a year. The most convenient payment option is to sign up for the Direct Pay plan; an enrollment form is available on the City website or by phoning the Rosemount Finance Department at 651-322-2099. Another convenient option is to pay your bill online, which you can access through the City website. You can also pay through a toll-free automated phone service at 877-885-7968. There is no additional fee for paying online or by phone. Other payment options are by mail (City of Rosemount, 2875 145th Street West, Rosemount, MN 55068-4997), or at three drop-off locations:

- A drive-up box in the lower level parking lot just west of Rosemount City Hall
- A drop box outside the front door of City Hall off the upperlevel parking lot
- A drop box inside City Hall in the upper level near the front counter

Debit and credit card payments are also accepted at City Hall in person.

All utility accounts, including those in rural parts of Rosemount that are not served by the water utility, are charged a fee for storm water operations. The revenue covers the expense of drainage projects and maintenance of drainage to improve water quality and lessen the risk of flooding.

To keep the water system in top shape and to ensure that all hydrants are functioning properly, Public Works crews flush each hydrant annually in the spring. During the flushing, mineral deposits are dislodged, which can cause discolored water. Running all your taps for several minutes will usually clear the lines. Check the City website or local newspapers for more information.

The City issues a yearly report that describes how it complies with federal and state rules for drinking water quality. The latest version can be found on the City website.

Other utilities

Rosemount is served by several utilities that are not owned by the City providing natural gas, electricity, telephone, cable television, and internet services. See a list and a link to maps of the coverage areas at www.ci.rosemount.mn.us/utilities.

For telephone service, Rosemount is in the 651 area code. Areas to the immediate west of the City are in the 952 area code and require ten-digit dialing from Rosemount.

Garbage collection

The City licenses a number of refuse haulers. To see a list, visit the City website or phone City Hall at 651-423-4411. Haulers provide recycling bins for customers (see page 15 for recycling information). During snowplowing season, keep garbage containers at least four feet behind the curb.

Lawn watering

Lawn and landscape watering is restricted from May 1 through August 31 to maintain an adequate supply of water in the City. Properties with odd house numbers can be watered on odd-numbered days; properties with even house numbers can be watered on even-numbered days. No watering on either side is allowed between 12 noon and 6 p.m. every day. A few exceptions apply; phone Rosemount Public Works at 651-322-2022 for details.

Winter parking

On-street parking is restricted from November through March to allow quick and efficient snowplowing of the City's more than 110 miles of streets. Parking is prohibited on all public streets every day during plowing season from 2 to 6 a.m. It is also banned whenever two or more inches of snow accumulate, until the plows have cleared the street curb to curb. Call 651-322-2022 for information.

Building permits

Many residential construction projects and home improvements require a building permit from the City. Some examples are:

- Decks
- Fences
- Gazebos
- Reroofing
- Window replacement
- Garages

- Lawn irrigation system
- Sheds (120 sq. ft. or larger)
- 3- or 4-season porches
- Finishing basements
- Additions
- Swimming pools
- Major alterations

The City offers brochures about these projects on its website and in the City Hall lobby. Many of the projects require a survey or site plan for your property, including lot dimensions and locations of proposed and existing structures. Plans should also show distances to property lines and location of wells and septic systems. If you have questions about how this applies to your project, feel free to contact the Building staff at 651-322-2024.

Pets Any dog or ferret over the age of six months must be registered with the City. Licenses are available at the Police Department during office hours. No resident can have more than a combined total of five cats, dogs, or ferrets.

Dogs and ferrets should not be allowed to roam off the owner's property onto another person's private property. When on any public property – including streets, sidewalks, trails, and parks – pets must be under restraint through the use of a leash no longer than six feet.

Persons in control of an animal shall have in their possession an apparatus or bag to pick up immediately any animal wastes from their pet. Wastes on a pet owner's property must be cleaned every 24 hours.

Recreational fires

The City does not require a permit for recreational fires, but there are size and fuel restrictions. Fires may be prohibited during dry weather. Call 651-322-2027 for more information, or visit the City website.

Street light repair

Most street lights in Rosemount are not operated by the City, but instead by the electric utility company that serves nearby homes. To report a broken light, <u>fill out an online form</u>.

Safety when digging

Homeowners or contractors who perform a project that requires digging into the ground – even something as simple as planting a tree or erecting a fence – are required by state law to give two working days' advance notice to Gopher State One Call, 651-454-0002, to guard against cutting into utilities.

Public Safety

Police, fire, and ambulance services can be reached by dialing 9-1-1. Dispatch services are provided through the Dakota Communications Center, a state-of-the-art dispatch center created in 2005 to provide service to those who live in, work in, and visit the communities that make up Dakota County.

Residents are to use 9-1-1 to provide information or request service, even non-emergency service, from their police department, fire department, or ambulance service. When calling 9-1-1 on a cellular phone, please clearly state to the dispatcher you are calling for service in Rosemount. Visit the Dakota Communications Center website for further information.

Neighborhood watch

Crime statistics demonstrate that Rosemount is a safe community. Through relationships and partnerships with citizens, the Rosemount Police Department can maintain a high degree of safety and proactively address concerns. Residents are encouraged to start and join neighborhood watch groups. Additionally, residents can participate in the annual Night to Unite to celebrate and strengthen neighborhood and community partnerships. The Police Department's Community Resource Officer will help organized watch groups and provide educational crime prevention information. Contact the Police Department at 651-423-4491 to ask how to organize your neighborhood.

Your community History

Rosemount was built on land once inhabited by the Lower Band Mdewakanton of the Santee Sioux tribe. An 1851 treaty turned the land over to the U.S. government.

The first European settlers in Rosemount were Scots, and today the largest number of residents identify their ancestry as German. But the City took its name and identity from the large number of Irish immigrants who settled here in the 1800s. Early settlers built their homes on the riverbanks and began farming the prairie fields in early 1853. As the population of immigrants grew, they organized a community and held their first township meeting on May, 11, 1858, the same day Minnesota became a state. Businesses sprang up beginning in the 1860s to serve farms and take advantage of new rail service, giving Rosemount an authentic Downtown.

As railroads crossed the area, a grain elevator was built, a new business district developed, and the village began. By the 1880 census the population of Rosemount was 964. Today, the elevator is still operational, and we are working on revitalizing the traditional Downtown area.

Many farmers in the township nearby were displaced during World War II by construction of an ammunition plant. After the war, the federal government sold the property to the University of Minnesota for agricultural research. The property in the southcentral part of the City is today known as UMore Park.

The town and township merged in the 1970s. Strong demand for additional residential sites in the Twin Cities led to rapid growth in the late 1990s, and City government intensified efforts to attract new commercial development. Waterford Commons, the first phase of the City's Downtown revitalization project, opened in 2009. Population growth is likely to continue for years to come, but City officials are committed to maintaining a hometown feel, signified by Rosemount's theme, "Spirit of Pride and Progress."

Community Center

Activities are underway almost every day at the Rosemount Community Center, 13885 South Robert Trail. The facility opened in 1993 and is a shared-use facility that serves as a regional base for the National Guard. The Community Center has a variety of meeting spaces, including a banquet hall and auditorium. An ice arena serves local teams, skating classes are offered every season of the year, and a gymnasium is available for rent. The Center is a frequent location for club meetings, weddings and other celebrations. Phone 651-322-6000 for details.

Parks

The City of Rosemount maintains an extensive system of public parks and trails. More than 500 acres are set aside for developed parks. Parks facilities expand every year in Rosemount. For the latest map and listings, consult the Parks and Recreation *Activities* & *Information* brochure or visit www.ci.rosemount.mn.us/parks.

Three regional parks operated by Dakota County are in or near the City. One facility, the Dakota Woods Dog Park in Empire Township, is an off- leash dog park. Visit the county website for details.

Steeple Center

A former church building is now the Steeple Center, 14375 South Robert Trail. In 2015, a 10,000-square-foot addition was constructed. There is also a cozy lobby with a fireplace where you can enjoy a cup of coffee. The Steeple Center is available to rent for weddings, meetings, parties, and performances.

Recreational opportunities

The Rosemount Parks and Recreation Department administers leisure services and programs that provide the best possible year-round, comprehensive recreational activities for all segments of the community. Youth programs include T-ball and soccer for 4- and 5-year-olds, summer camps, park programs, non-school day activities, Friday Night Live events for teens, and special events including Safety Camp and the Leprechaun Days Blarney Stone Hunt.

Programs and activities for adults include softball and basketball leagues, along with special events. Rosemount's active senior adults can take advantage of social programs offered at the Rosemount Steeple Center as well as local and regional daytrips. All ages can enjoy the many family activities such as the Winter Family Fun Fest, Spring Egg Hunt, Summer Music in the Park Series, Run for the Gold, Fall Who Done it Hike, Haunted Woods Trail, and Breakfast with Santa.

For a complete listing of Rosemount Parks and Recreation seasonal activities, refer to the current Parks and Recreation *Activities & Information* brochure, or the Rosemount City website at www.ci.rosemount.mn.us/parks, or telephone 651-322-6000.

The City supports the Rosemount Area Arts Council, which stages several events through the year such as exhibitions, performances, and a tree lighting ceremony.

Celebrations

The community comes together annually for celebrations. The largest is Leprechaun Days, which is held at the end of July. The ten-day event is organized by a committee of citizens with the help of City government staff. Activities include music, a carnival, a parade, and a fireworks display.

Volunteers also organize a "haunted" walk for children through a City park before Halloween, with prizes and surprises. Details of these and other community events are announced in the Parks and Recreation Activities & Information brochure and through the Department's information line, 651-322-6020.

In early June, the Rosemount Area Arts Commission holds Art Blast, a week of art-related events and activities.

The City observes Night to Unite on the first Tuesday in August with a series of block parties. Call 651-423-4491.

Public schools

Most of Rosemount is within the boundaries of Independent School District 196, known as the Rosemount-Apple Valley-Eagan district. Elementary students attend one of five schools in or near the City. District 196 also operates a middle school and a high school in Rosemount, along with several early childhood and continuing education programs. Call 651-423-7700.

Rosemount is home to the Dakota County Technical College, with 12,000 students in programs including information technology, accounting, truck driver training, and medical and dental fields. Call 651-423-8301.

Non-public schools

Two large non-public schools are located in Rosemount. First Baptist School offers Pre K-12 classes (651-423-2271). The Church of St. Joseph Catholic School offers K-8 classes (651-423-1658).

Transit Public transportation in Rosemount is provided by the Minnesota Valley Transit Authority, which provides bus service in seven other nearby communities. The MVTA operates express buses from the Rosemount Park and Ride just south of City Hall to downtown Minneapolis and downtown St. Paul. MVTA also provides a flex route bus that connects Rosemount to a transit center in Apple Valley, where riders can transfer to other routes connecting with Minneapolis and St. Paul. The flex route permits residents in some parts of the community who do not live near a bus stop to phone for pickup at home. Call MVTA offices at 952-882-7500 for details.

> Transit Link can provide rides if no bus service is available in your area. Call 651-602-5465.

The Minnesota Board on Aging offers information on transportation options for those 60 and older through its Senior LinkAge Line at 800-333-2433.

Carpooling partners can be found through the Metropolitan Council's Rideshare service. The service includes a "guaranteed ride" home" rebate for use in case of emergencies. Visit metrotransit.org/guaranteed-ride-home.

Library

The Dakota County Library System operates its Robert Trail branch in Downtown Rosemount, just north of Robert Trail and 145th Street. For information call 651-480-1200.

Business community

Many businesses in Rosemount are members of the Dakota County Regional Chamber of Commerce. Call 651-452-9872.

Postal Service

Rosemount is served by a U.S. Post Office one block west of the intersection of Highway 3 and 145th Street. Call 1-800-275-8777.

Volunteerism

The City of Rosemount recognizes the substantial contributions of citizens who volunteer to serve the community. To keep taxes down, and to benefit from government in the hands of the people, the City itself asks for volunteers in several areas. Contact the Volunteer Coordinator at www.ci.rosemount.mn.us/volunteer.

Additional opportunities to serve include City commissions, Adopta-Street and Adopta-Park, Police reservists and chaplains, and the committees that organize Leprechaun Days and the Haunted Woods Trail.

The City has a continuing need for new firefighters. Rosemount's Fire Department operates as a paid, on-call system. Learn more on the City website.

The City also pays residents to serve at the polls as judges on election days. For more information, please phone the City Clerk, 651-322-2003.

Government

Mayor-Council, commissions

Your Rosemount City government is supervised by the City Council, which consists of the Mayor and four Council members. The Council sets annual goals for government operation and approves the annual budget. The Council holds regular meetings on the first and third Tuesdays of the month, and has working sessions at other times.

> The jobs of Mayor and Council member are part time. To help the Council address all the issues that arise in operating City government, the Council appoints five citizen commissions that hold regular meetings during the month.

- The Parks and Recreation Commission makes recommendations on parks and recreation-related issues for the community.
- The Planning Commission reviews new developments for compliance with zoning standards.
- The Port Authority supervises economic development efforts by the
- City.
- The Utility Commission oversees the City's water, sewer, and storm water operations.
- The Youth Commission gives younger residents a voice in local issues.

The Council also appoints citizen task forces for specific purposes. Examples in the last few years include the topics of City facilities and of sustainability and environment.

Residents can contact Council members via email or phone numbers listed on the City website, or by sending letters in care of City Hall, 2875 145th Street West, Rosemount MN 55068-4997.

webcasts

Cablecasts and Regular meetings of the Rosemount City Council and the Planning Commission are carried live and replayed on tape by the cable television systems franchised in the City. Meetings are shown on Charter cable channel 180 and Gigabit Minnesota channel 8. Recordings are also available for viewing on the City website.

Elections

Rosemount voters choose the leadership of their City on election day in November of even-numbered years. Two Council members are chosen during presidential election years; the Mayor and two Council members are elected during "off- years" (such as 2022 and 2026). Council members are elected "at large" rather than through wards or districts.

Minnesota permits voters to register at the polls on election day with proper identification. Because turnout rates in Rosemount are typically high, new voters will find it's most efficient to register by mail in the months before the election. Call the Minnesota Secretary of State for a form (651-215-1440). Voters can also cast absentee ballots a few weeks before election day by mail or at City Hall. Call 651-423-4411 or visit www.ci.rosemount.mn.us/vote for details. You can also get information there on the location of your polling place.

School district polling places are sometimes different from the City's. Contact the district office for directions.

City government organization

Day-to-day operations of Rosemount City government are carried out by its staff of employees, operating at the direction of the City Administrator, who is selected by the City Council. The departments of the City are Administration, Community Development, Finance, Fire, Parks and Recreation, Police, and Public Works.

Newsletters

City government sends <u>newsletters</u> to every residential and business address in Rosemount throughout the year. They include news about new ordinances and services provided by City government, and the latest issues in Rosemount's development. Online users can also sign up to receive <u>emails about City activities</u>.

Rosemount Parks and Recreation publishes a comprehensive listing of programs in its <u>Activities & Information</u> brochure, published three times a year. The magazine-style publication includes an extensive listing of recreational activities for the season ahead and the latest map of City parks.

Online

The City maintains its official website at www.ci.rosemount.mn.us. It includes Council agendas and minutes, a weekly update on City activities, a handy collection of brochures and forms available to download, and an index to City ordinances. It also provides easy access to City building project updates, information on upcoming street reconstruction, online forms for reporting problems and requesting a block party, and answers to frequently asked questions about Public Works. The City also maintains a presence on Facebook (with separate pages for Rosemount Police and the Ice Arena), Nextdoor, and Twitter.

Licensing

Residents can purchase vehicle and hunting/fishing licenses at the License Center inside the Robert Trail Library in Downtown Rosemount. Phone 651-480-1234 for information.

Rosemount requires licensing of some pets, including dogs. Visit the City website for details.

Business licensing

The City of Rosemount does not license most businesses, but door-to-door solicitors are required to obtain a permit and to wear identification. Massage therapists require a City license, and there is a permit requirement for transient merchants (such as fireworks booths). All types of liquor licenses must be approved by the City Council. Call the City Clerk at 651-322-2003 for more information.

Other government

Rosemount is located near the center of Dakota County. County government administers property tax collection and property transfers. Criminal and civil courts are located at county facilities. Most county offices of interest to Rosemount residents are in Hastings (12 miles east of Downtown Rosemount) or in Apple Valley (five miles west of Downtown). For information on Dakota County services, call 651-437-3191.

Some government functions in Dakota County are overseen by the Metropolitan Council of the Twin Cities. The Met Council coordinates planning activities, housing issues, and water resources for the region. For more information, call 651-602-1464.

To reach a department of Minnesota state government, consult the listings in your phone book or at www.state.mn.us.

For information about federal agencies, phone 1-800-333-4636.

Your environment Recycling

Rosemount encourages, and in many cases Minnesota law requires, recycling by residents. Licensed refuse haulers will provide homeowners and businesses with bins for collection of items that can be recycled. Items typically eligible for curbside recycling include newspapers, magazines, glass bottles, cans, corrugated cardboard, phonebooks, plastic bottles with necks, and certain other plastics.

Some materials that garbage haulers cannot accept, such as hazardous materials, appliances, and compost, can be delivered to other sites. Twice a year, the City holds Cleanup Days for disposal of these items. The Dakota County Recycling Zone in Eagan (eight miles north of Downtown Rosemount; 952-891-7020) will take some items for free. The county also publishes online the Green Guide, containing recycling and composting information.

Residents can bring small quantities of compact fluorescent lights to the Parks and Recreation Department in the Community Center.

Yard waste

It is illegal in Minnesota to place yard waste (grass, leaves, small brush, and plant materials) and tree waste in household garbage. Residents can arrange with their waste haulers for special pickups. When practical, residents are encouraged to compost these items on their own property. There are sites in and around Dakota County that will accept these yard waste items. Consult the <u>Green Guide</u> for listings.

Outdoor warning sirens

Several warning sirens are located throughout Rosemount and are intended to alert people who are outdoors only. In Dakota County, the policy is to sound outdoor warning sirens when the National Weather Service has issued Severe Thunderstorm Warnings with winds over 70 m.p.h. and Tornado Warnings for cities in Dakota County. When the sirens sound, go inside and tune into local radio, television, or electronic media outlets. On the first Wednesday of each month at 1 p.m. warning sirens are tested to ensure they are functioning properly.

Train noise

Trains have contributed to Rosemount's hometown atmosphere since the first tracks were placed here in 1864. Since January 2012, five rail crossings in Rosemount have been designated as a Quiet Zone. Train horns are not used at these crossings unless railroad personnel determine the horns are necessary. Residents with questions about noise issues can call the Rosemount Public Works Department, 651-322-2022.

Plane noise

The northwest corner of Rosemount is eight miles from the nearest runway at Minneapolis/St. Paul International Airport. Flight operations are regulated by the Federal Aviation Administration. The Metropolitan Airports Commission operates a noise complaint and information service online at www.macnoise.com or at 612-726-9411.

Other pollution concerns

To protect natural surface water resources, do not dump motor oil into the sewage system or waterways.

Mosquito control

The Metropolitan Mosquito Control District seeks to diminish the mosquito population in the Twin Cities metro area by monitoring conditions and by applying control materials. The district's helicopters can sometimes be seen in Rosemount applying controls over a large area. For information about the district's efforts, phone 651-645-9149.